

Comfort Glow®

MODEL #: QTH351

QUARTZ TOWER HEATER

Owner's Manual

LIKE OUR PRODUCT?
Then post a positive review!

This qualifies you for a 90-day extended warranty!

Then be sure to check the "like us" box when registering your product and you will automatically get an extra 90-days added to your product warranty.

WARNING! IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED EXACTLY, A FIRE MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE.

ETL LISTED US
Intertek
Made in China

COMFORT GLOW PHONE NUMBER:
(800) 776-9425
http://www.worldmkting.com

World Marketing of America In.
PO Box 192
Mill Creek, PA 17060

FEATURES:

- Adjustable Thermostat
- Two Settings
- Top Mounted Control Panel
- Power Indicator Light
- Safety Overheat Device
- Safety Tip-Over Device
- Convenient Carry Handle

CALIFORNIA RESIDENTS ONLY-WARNING:

This product contains chemicals including di(2-ethylhexyl) phthalate (DEHP), which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to: **www.P65Warnings.ca.gov**

TESTED TO ANSI/UL 1278. MOVABLE AND WALL-OR CEILING HUNG ELECTRIC ROOM HEATERS **DO NOT DISCARD THIS MANUAL PLEASE RETAIN FOR FUTURE USE**

IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, injury to persons, and hyperthermia, including the following:

1) Read all instructions before using this heater.
2) This heater is hot when in use. To avoid burns, **DO NOT** let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the heater and keep them away from the sides and rear.
3) Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
4) **ALWAYS** unplug heater when not in use. (This item may be omitted if the heater is provided with a clock-operated switch).
5) **DO NOT** operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater or return to authorized service facility for examination and/or repair.
6) **DO NOT** use outdoors. (Omitted if the heater is intended for outdoor use.)
7) This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. **NEVER** locate heater where it may fall into a bathtub or other water container.
8) **DO NOT** run cord under carpeting. **DO NOT** cover cord with throw rugs, runners, or similar coverings. **DO NOT** route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
9) To disconnect heater, turn controls to off, then remove plug from outlet.
10) Connect to properly grounded outlets only. (This item may be omitted if the heater is not provided with a grounding type attachment plug.)
11) **DO NOT** insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire or damage the heater.
12) To prevent a possible fire, **DO NOT** block air intakes or exhaust in any manner. **DO NOT** use on soft surfaces, like a bed, where openings may become blocked.
13) A heater has hot and arcing or sparking parts inside. **DO NOT** use it in areas where gasoline, paint, or flammable liquids are used or stored.
14) Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
15) Always plug heaters directly into a wall outlet/receptacle. **NEVER** use with an extension cord or relocatable power tap (outlet/power strip).
16) This heater may include an audible (a visual) alarm to warn that parts of the heater are getting excessively hot. If the alarm sounds (flashes), immediately turn the heater off and inspect for any objects on or adjacent to the heater that may cause high temperatures. **DO NOT OPERATE THE HEATER WITH THE ALARM SOUNDING (FLASHING).**
17) Any repairs to this appliance should be carried out by a qualified service person.
18) Under no circumstances should this appliance be modified. Parts having to be removed for servicing must be replaced prior to operating this appliance again.
19) **DO NOT** use this heater in elevated locations, such as on shelves, raised platforms, etc.
20) This appliance, when installed, must be electrically grounded in accordance with local codes, with the current CSA C22.0 Canadian Electrical codes or for USA installations, follow local codes or for USA installations, follow local codes and the National Electric code ANSI/NFPA No. 70.
21) Hyperthermia can result in death. Symptoms of hyperthermia include high body temperature, headache, nausea, vomiting, tiredness, dizziness, fainting, and rapid pulse. If you begin to experience symptoms related to hyperthermia, turn off the heater and seek medical attention.
22) To avoid excessive room temperatures which can cause hyperthermia: **DO NOT** leave product running unattended in a confined space around infants, or individuals with reduced physical, sensory, or mental capabilities.

"SAVE THESE INSTRUCTIONS"

POWER LIGHT:

This heater is equipped with a power indicator light. This light will illuminate when unit is plugged in.

OVERHEAT SAFETY FEATURE:

This heater is equipped with an automatic overheat protection device located inside the heater. If the heater grill is obstructed, or if the heater gets too hot for any reason, the automatic overheat device will turn the heater off. To reset the heater, simply turn off the power and unplug the heater, remove any obstructions, leave unplugged for 10 minutes until it cools completely. Then plug the heater back into outlet and turn unit on.

TIP-OVER SAFETY FEATURE

This heater is equipped with a safety tip-over device. Once the heater is tipped over, an external switch located on the bottom of the heater will automatically shut the heater off. Once the heater is restored to an upright position, the heater will reset.

INTENDED USE:

This product is intended for indoor residential and office use only, not for industrial or other commercial applications. Use only with electrical wiring that is in good working order and that meets applicable codes and ordinances. This heater must be plugged into a 120 Volt A.C., 15 AMP (or larger) circuit. Do not plug anything additional into the same circuit. If you have any questions whether your wiring is adequate, consult a qualified electrician. Risk of fire, overheating, malfunction, property damage, injury or even death may result if not adhered to.

Use your heater only with a working smoke detector located in the vicinity of your heater.
While using your heater, you should follow the IMPORTANT INSTRUCTIONS in this manual. As part of those instructions, we have used the word "WARNING" to indicate the level of hazard: WARNING indicates a hazard which, if not avoided, could result in injury or death.

WARNING: Before servicing this heater be sure to unplug heater from wall outlet. Do not only turn off heater from the main "ON/OFF" switch, be sure to unplug this heater.

WARNING: *SHOCK HAZARD*

Use your heater only in dry environments. This heater is not intended for use in a bathroom, laundry area, or similar locations, or near sinks, washing machines, swimming pools or other sources of water. Never locate heater where it may fall into a bathtub or other water container. Do not use heater outdoors. Do not use in damp environments such as flooded basements.

WARNING: *HOT SURFACES*

Do not touch body of heater when in use. This heater is hot when in use, to avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater.

WARNING: *FIRE HAZARD*

Heater has hot and arcing or sparking parts inside. Do not use near combustible materials or flammable gases or sources of heat. DO NOT USE in areas where gasoline, paint or flammable materials are used or stored. Keep combustible materials such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet (0.9 meters) from the front of the heater and keep them away from the sides and rear. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock, fire, or damage the heater.

WARNING: ***ELECTRICAL SHOCK HAZARD***
Do not use with damaged cord or plug. Use with adequate electrical system that is up to code. The supply cord has a polarized plug. As a safety feature this plug will fit in a polarized outlet only one way. To prevent electric shock, match wide blade of plug to wide slot, fully insert plug. If the plug does not fit contact a qualified electrician.

PET OWNERS NOTE:
The health of birds and some small pets are extremely sensitive to the fumes given off during the initial use of many appliances. Although these fumes are not harmful to humans, it is recommended that this heater not be used around birds and small pets during its initial use until the manufacturing corrosion coatings burn off.

PREPARATION

Always operate the heater is the upright position following all instructions and recommendations listed in this manual. Any other use not recommended by the manufacturer may cause **FIRE, ELECTRIC SHOCK** or injury to persons.

HEATER CONNECTION:

Plug heater directly into 120V A.C. , 60Hz wall outlet. Be sure plug fits tightly in outlet. A loose connection may cause overheating and damage to the plug or heater. **NOTE**: To prevent overloading circuit, **DO NOT** plug heat into an circuit servicing other electrical needs.

TURNING HEATER ON:

To start the heater, turn the Power control dial from the off position to the LOW or HIGH setting. Then rotate the Thermostat Control clockwise to the HIGH THERMOSTAT position as described below. During the heater's initial use, you may experience a slight odor or smoking. This is the result of the heating elements manufacturing oils burning off, this is normal and will go away after a few minutes of use.

CONTROL PANEL



POWER LEVEL SWITCH: This heater has two heat settings: HIGH and LOW. Use the higher setting (1500 watt) to raise the room temperature quickly. When the desired temperature is reached use the low setting. It is usually sufficient to maintain a comfortable temperature.

SETTING THERMOSTAT: After heater has been turned on and the room has reached the desired temperature, slowly rotate the thermostat knob counter-clockwise until the heater shuts off (you should hear a faint "click"). By leaving the thermostat at this setting it will automatically maintain this temperature. To lower the temperature, rotate the knob further counter-clockwise (towards the LOW position). To raise the temperature, rotate the thermostat knob clockwise (towards the HIGH position).

TURNING OFF: Turn the Power Level Control dial to the OFF position before unplugging or plugging in the heater. Heater should be unplugged when not in use.

QUARTZ TUBES: Do not use with other quartz tubes or tubes that are cracked/broken.

CARE AND MAINTENANCE:

WARNING: ALWAYS UNPLUG THE CORD BEFORE MOVING OR SERVICING. DO NOT IMMERSE HEATER IN WATER! CLEANING: IMPORTANT! DO NOT IMMERSE HEATER IN WATER!

Clean the heater grill with the vacuum brush attachment on your vacuum cleaner. This will remove lint and dirt from inside the heater.

DO NOT ATTEMPT TO TAKE THE HEATER APART. Clean the body of the heater with a soft cloth.

CAUTION: Do not use gasoline, benzene, paint thinner, harsh cleaners, etc. as they will damage the heater. **NEVER USE ALCOHOL OR SOLVENTS.**

REPAIR: DO NOT OPERATE THE HEATER WITHOUT THE GRILLE IN PLACE. DO NOT USE THE HEATER IF IT HAS MALFUNCTIONED OR BECOME DAMAGED IN ANY WAY.

STORAGE: Keep original carton for storage of the heater. Coil and tie the power cord to avoid damage during storage.

CLEARANCE TO COMBUSTIBLES

Back..... 6 "
Sides.....6"
Top..... 24"
Front..... 36"

TROUBLE SHOOTING

If your heater fails to operate, please do the following:
Review these instructions to ensure you understand the basic operations and features of your heater. (Example: Overheat Protection)
Check your circuit breaker or fuse for proper operation.
Check for obstructions. **Unplug the heater for 1 minutes**, clear any obstructions and restart the heater .

ELECTRIC HEATER WARRANTY

LIMITED WARRANTY:

A limited warranty is extended to the original purchaser of this heater and warrants against malfunction due to manufacturing defects for a period of (1) one year from the date of retail purchase. Please read and follow all details noted below. **To Register your new product please visit www.worldmkting.com**

CLAIMS HANDLED AS FOLLOWS:

1. **WITHIN 30 DAYS OF PURCHASE:**

   Return to the place of purchase.

2. **AFTER 30 DAYS AND WITHIN THE 1 YEAR WARRANTY PERIOD:**

   Contact our Customer Service Team at 1-800-776-9425.

   Or EMAIL US AT techsupport worldmkting.com

   You must have the model number, serial number and date of purchase. Our customer service team will provide you with further instructions, which will include repair or replacement at our option.

DUTIES OF THE OWNER:

This heating appliance must be operated in accordance with the written instructions furnished with this heater. This warranty shall not excuse the owner from properly maintaining this heater in accordance with the written instructions furnished with this heater. A bill of sale, cancelled check or payment record must be kept to verify purchase date and establish warranty period. Original carton should be kept in case of warranty return of unit.

WHAT IS NOT COVERED:

1. Damage caused by misuse or use contrary to the owner's manual and safety guidelines.
2. Damage caused by a lack of normal maintenance.
3. Repair by an unauthorized person.
4. Damage caused by connection to an improper voltage.
5. Damaged caused by use outdoors.

LIMITATIONS:

This warranty does not imply or assume any responsibility for consequential damages that may result from the use, misuse, or the lack of routine maintenance of this heating appliance. A cleaning fee and the cost of parts may be charged for appliance failures resulting from lack of maintenance. This warranty does not cover claims, which do not involve defective workmanship or materials. FAILURE TO PERFORM GENERAL MAINTENANCE (INCLUDING CLEANING) WILL VOID THIS WARRANTY.

THIS LIMITED WARRANTY IS GIVEN TO THE PURCHASER IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTIES OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE. THE REMEDY PROVIDED IN THIS WARRANTY IS EXCLUSIVE AND IS GRANTED IN LIEU OF ALL OTHER REMEDIES. IN NO EVENT WILL WORLD MARKETING OF AMERICA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

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